

**2018 NATIONAL CERT CONFERENCE
PRE-CONFERENCE TRAINING
AUGUST 20-23, 2018**

**TRACK 1
L-428 CERT TRAIN-THE-TRAINER COURSE (FEMA Local Delivery)***

Monday August 20, 2018 (8am - 5pm)
Tuesday, August 21, 2018 (8am - 5pm)
Wednesday, August 22, 2018 (8am - 5pm)

This course prepares participants to deliver the Federal Emergency Management Agency's (FEMA) CERT Basic Training course and focuses on:

- Delivering the CERT Basic Training;
- Conveying the messages and intent of the CERT Program (e.g., safety, teamwork, place in overall community emergency operations plan);
- Assuring that students achieve the objectives of the CERT Basic Training; and
- Creating a comfortable yet managed learning environment.

Instructors

Brenda Emrick, Costa Mesa City (CA) Fire Department
Chad Fitzgerald, Clovis City (CA) Fire Department

**This is a certificated course. Participants must attend the entire 3-day course to receive a completion certificate. Registrants will be contacted prior to the conference for pre-requisite verification.*

**TRACK 2
L-427 CERT PROGRAM MANAGER COURSE (FEMA Local Delivery)***

Monday August 20, 2018 (8am - 5pm)
Tuesday, August 21, 2018 (8am - 5pm)
Wednesday, August 22, 2018 (8am - 12pm)

This course prepares participants to establish and sustain an active local CERT program, defines the core components of a local CERT program and focuses on effective practices for:

- Developing local CERT program goals and a related strategic plan;
- Promoting local CERT programs;
- Orienting, managing, and retaining CERT members;
- Recruiting, funding, managing, and retaining CERT trainers;
- Acquiring and managing program resources;
- Delivering and managing effective training and exercises;

- Developing policies and procedures for operating a local CERT program; and
- Evaluating and sustaining the program.

Instructors

Jake Heflin, Long Beach Fire Department
 Wilson Lee, Los Angeles County Sheriff’s Department

**This is a certificated course. Participants must attend the entire 2.5 day course to receive a completion certificate. Registrants will be contacted prior to the conference for pre-requisite verification.*

**TRACK 2
 YOU ARE THE HELP UNTIL HELP ARRIVES***

Wednesday, August 23 2018 (1pm - 5pm)

The overall goal of this course is to teach participants basic skills to keep people with life-threatening injuries alive until professional help arrives. Course objectives include:

- Use simple and effective skills to save lives;
- Communicate with 9-1-1 operators effectively;
- Act to protect the injured from further harm;
- Position the injured;
- Stop life-threatening bleeding; and
- Provide emotional support.

Instructors

TBA

**This is a certificated course. Participants must attend the entire 4-hour course to receive a completion certificate.*

**TRACK 3
 L-426 BUILDING A ROADMAP TO RESILIENCE – A WHOLE COMMUNITY***

Monday August 20, 2018 (8am - 5pm)
 Tuesday, August 21, 2018 (8am - 5pm)
 Wednesday, August 22, 2018 (8am - 5pm)

In 2011, FEMA published A Whole Community Approach to Emergency Management: Principles, Themes, and Pathways for Action. This 3-day course helps communities build upon that foundation and other promising practices uncovered by local leaders across the nation.

Participants will develop a plan of implementation in their own community, receive the tools and knowledge to establish a community coalition, and learn to encourage local leaders to augment resilience within the unique circumstances of their community.

Instructors

TBA

**This is a certificated course. Participants must attend the entire 3-day course to receive a completion certificate.*

TRACK 4
G-288 VOLUNTEER AND DONATIONS MANAGEMENT*

Monday, August 20, 2018 (8am - 5pm)

Tuesday, August 21, 2018 (8am - 5pm)

This course provides strategies for managing volunteers, donations and cash before, during, and after a disaster. Content also includes how to identify resources for volunteers and donations management.

Instructors

Ken Skalitzky, Volunteer Florida

Christy Rojas-Kasten, Volunteer Florida

**This is a certificated course. Participants must attend the entire 2-day course to receive a completion certificate.*

TRACK 4
G-489 MANAGEMENT OF SPONTANEOUS VOLUNTEERS IN A DISASTER*

Wednesday, August 22, 2018 (8am - 5pm)

One of the most crucial activities for an emergency manager during a disaster is to ensure that disaster volunteers are effectively used in their impacted communities. The management of spontaneous volunteers is distinctly separate from the coordination of the traditional voluntary relief organizations and from the management of affiliated volunteers.

The purpose of this course is to introduce the skills and planning considerations that are required to manage large numbers of people who are not affiliated with an experienced relief organization, but who want to help in disasters. These “spontaneous volunteers” are generally well motivated and sincerely want to help, but if their efforts and resources are not

coordinated effectively their presence may be counterproductive and an added strain on the disaster area.

Instructors

Ken Skalitzky, Volunteer Florida

Christy Rojas-Kasten, Volunteer Florida

**This is a certificated course. Participants must attend the entire 1-day course to receive a completion certificate.*

**2018 NATIONAL CERT CONFERENCE
TRAINING & SESSIONS
AUGUST 23-24, 2018**

PLENARY SESSIONS

Thursday, August 23, 2018 (8am - 11:30am)

The official conference kicks off Thursday morning with color guard presentation, the singing of the National Anthem and welcome messages from numerous speakers.

Friday, August 24, 2018 (8am – 11:30am)

Panel Discussion #1: Volunteer Background Checks

Background checks are varied from program to program. Learn how CERT programs are background checking volunteers across the United States.

Panel Discussion #2: Grant Funding for CERT Programs

In 2011, the Homeland Security Grants Program eliminated Citizen Corps Programs as a required funded line item. Citizen Corps is still eligible for grant funding at the State's discretion. Learn how CERT programs are accessing grant funding across the United States.

TRAINING TRACKS

TRACK 1: Initiatives Across the United States

Highlighting exciting developments across the US beyond CERT Basic

TRACK 2: CERT Disaster Response

CERT programs continue to play a vital part of a local jurisdiction's disaster response. This track focuses on CERT programs that have deployed to recent disasters.

TRACK 3: Program Manager

The CERT program has been around for 32 years. With nearly 3,000 programs worldwide, CERT programs have gone way beyond simply delivering CERT Basic. This track shares best practices and innovations from program managers across the nation.

TRACKS 4 & 5: Advanced Training

An important part of any Conference is to provide advanced training. Tracks 4 and 5 focus on training to take CERT Instructors, Program Managers, and Volunteers to the next level.

TRACK 6: CERT Basic

Do your friends and family ever wonder what CERT is and why you are so passionate about it? Take them to the CERT Conference! The entire CERT course basic course will be delivered during the conference.

**Please note that some training sessions span more than one breakout. These include:*

- *CERT Firefighter Rehab Module*
- *CERT Emergency Communications Module*
- *Shelter Operations Training*
- *CERT Table Top Exercise*
- *CERT Basic Training*

TRACK 1
MISSISSIPPI YOUTH PREPAREDNESS INITIATIVE

Beginning in late 2016, eight states collaborated and made a commitment to deliver an innovative and engaging disaster preparedness curriculum and leadership experience to teenagers within Nebraska, Hawaii, Tennessee, Washington, Virginia, New Jersey, Illinois, and Mississippi. This project was made possible through a federal grant from the National Institute of Food and Agriculture (NIFA) and the Extension Disaster Education Network (EDEN). Short for My Preparedness Initiative, MyPI provides a challenging youth preparedness and leadership development opportunity in which teenagers are empowered to take ownership of their preparedness and to assist their families and surrounding communities with the same, all with the goal of enhancing individual, family, and community preparedness and resilience, and at the same creating a new standard for youth preparedness across the nation.

Presenters

Dr. C. Ryan Akers, MyPI National Coordinator
Dave Nichols, MyPI CERT Instructor and Social Media Coordinator

TRACK 1
CERTIFYING HIGHER ED

After conducting a CERT-centric survey across all of higher education emergency management, which garnered over 40 responses ranging from community colleges to four-year universities from east to west, it has become clear that there is great interest in creating and maintaining a CERT program, but that many are lacking resources and know-how. Addressing the biggest challenges expressed by higher education emergency managers, this session wishes to focus on how to create a viable, sustainable and integrative CERT program from the ground up for Institutions of Higher Education (IHEs).

Presenter

Lorraine Schneider, University of California Los Angeles Emergency Management Training Specialist

TRACK 1
INCORPORATING INDIVIDUALS WITH DISABILITIES INTO CERT

Inspired by a grant received by the State of NC to make emergency management in general more inclusive of individuals with disabilities, the NC CERT Program has made a concerted effort to encourage inclusion statewide.

Presenter

Samantha Royster, NC CERT Program Manager

**TRACK 1
YOUTH PREPAREDNESS COUNCILS**

This workshop focuses on how Arkansas developed a successful Youth Preparedness Councils.

Presenter

Gary L. Ragen, Arkansas Department of Emergency Management, Homeland Security Program Coordinator, State Citizen Corps Coordinator

**TRACK 1
DRONES**

Session Description

TBA

Presenter

TBA

**TRACK 2
WATCHTOWER: ENGAGING CERT VOLUNTEERS FROM THEIR HOME**

New Braunfels CERT developed a program called Watchtower which utilizes their volunteers at their homes to monitor specific areas such as weather, traffic, social media, power outages and more in order to provide intel information to emergency responders that can use it. Volunteers are trained to find the intel using their home computers and report in a specified times to provide a greater picture. Learn how Watchtower was used to for several city events and in emergency response during hurricane Harvey.

Presenter

Lisa Rubey, New Braunfels CERT Program

**TRACK 2
AFTER THE FIRST 80 SECONDS**

This presentation provides an overview of Fort Lauderdale/Hollywood International Airport, the timeline of events and response by Fire Rescue, access/egress Issues, strategic/tactical considerations, evacuation issues, strengths, and opportunities for improvement / recommendations.

Presenter

Robert Palestrant, Broward County Sheriff's Department

TRACK 2
LEADING YOUR TEAM TO THAT NEXT LEVEL

Galveston County CERT has worked some of the largest disasters in recent history. This award-winning team has led the response during Hurricane Harvey, searched for missing children in Galveston Bay, served the community by working in a Level One disaster response during a large oil spill in Galveston County and provided assistance in a variety of other ways in our community. Learn how we took a team of fewer than 10 members and turned it into a large force of members who are focused on the safety of our community.

Presenters

Doris Herman, Galveston County CERT Administrator
John Herman, Galveston County CERT Administrator

TRACK 2
FLORIDA PARKLAND SHOOTING

Learn about how local CERT programs responded to the Parkland Shooting incident.

Presenter

Robert J Bertone, Coral Springs Fire Department Public Education Officer

TRACK 2
**CERT MACGYVER-USING COMMON ITEMS IN YOUR NORMAL ENVIRONMENT
FOR DISASER RESONSE**

Disasters can happen at any time and anywhere. CERT Volunteers may not have their ideal equipment and supplies handy during a response. Learn how to use normal household and office items for disaster response.

Presenter

TBA

**TRACK 3
CERT PROGRAM MANAGER Q&A**

This is your chance to ask FEMA anything about CERT! Several State CERT Administrators will also be present to answer questions from a state perspective.

Presenters

Tyler Krska, FEMA CERT Program Manager
Additional State CERT Administrators

**TRACK 3
TIPS & BEST PRACTICES FOR TAKING OVER, MAINTAINING
OR REVITALIZING A CERT PROGRAM**

Learn tips and strategies from seasoned CERT program managers on how to make your program fun and rewarding for both you and your volunteers.

Presenter

TBA

**TRACK 3
CREATING AN ADVANCED CERT PROGRAM**

Learn how to create a CERT volunteer cadre for preparedness activities and local disaster response.

Presenter

TBA

**TRACK 3
USING CERT VOLUNTEERS TO STAFF AN EOC &
INCORPORATING FIREFIGHTER REHAB**

This session will discuss using CERT volunteers to staff an EOC during a disaster and using CERT volunteers to provide firefighter rehab support during an emergency/disaster.

Presenter

Yolanda McGlinchey, Santa Barbara City Fire Department

TRACK 3
CERT IN CHINA/LAOS
CERT IN A DIFFERENT LANGUAGE (CHINESE)

Brenda Emrick will present on the project to bring CERT Training to the country of Laos
Christine Tully will present on teaching CERT to the Chinese speaking population in Irvine California.

Presenters

Brenda Emrick, Costa Mesa City Fire Department
Christine Tully, Irvine Police Department

TRACK 4
CERT FIREFIGHTER REHAB MODULE*

This is the FEMA CERT Supplemental Training Module on CERT Firefighter Rehab. In this module, you will learn about:

- Introduction and Overview. What firefighter rehab is. The physiological stress on firefighters. The purpose of firefighter rehab. The CERT's role in firefighter rehab.
- Physiological Threats to Firefighters. The heat and cold stresses on firefighters: what causes them and what the symptoms are. Three other conditions that CERT members need to be alert to: dehydration, altered mental state, and cardiac events.
- The Incident Scene. A snapshot of what happens at the scene of a fire.
- The Rehab Area. A discussion of what the rehab area is: the characteristics of a good location, what facilities might serve as a rehab area, the supplies and equipment that are needed, and the requirements for laying out the rehab area.
- The Rehab Process. A step-by-step discussion of what happens and what CERT members do in the rehab area.

Instructors

Nathan McManus, Charlotte County Fire & EMS Training
Ellen Pinder, Mitigation Planner-CERT Coordinator, Charlotte County Emergency Mgmt.

**This is a certificated course. Participants must attend the entire 3-hour course to receive a completion certificate.*

TRACK 4
STOP THE BLEED

Stop the Bleed is a national awareness campaign and a call to action. No matter how rapid the arrival of professional emergency responders, bystanders will always be first on the scene. A

person who is bleeding can die from blood loss within five minutes, therefore it is important to quickly stop the blood loss. Those nearest to someone with life threatening injuries are best positioned to provide first care. According to a recent National Academies of Science study, trauma is the leading cause of death for Americans under age 46.

Instructors

Nathan McManus, Charlotte County Fire & EMS Training
Ellen Pinder, Mitigation Planner-CERT Coordinator, Charlotte County Emergency Mgmt.

**TRACK 4
CERT EMERGENCY COMMUNICATIONS MODULE**

This is the FEMA CERT Supplemental Training Module on CERT Emergency Communications. In this module you will learn about:

- The role of CERT in emergency communications
- How to use a communications plan
- Communications modes and technologies, including different phone and radio types
- An overview of basic two-way radios and how to use them
- How a CERT member participates in Net Operations
- Radio discipline techniques to encourage effective communication
- How to use tactical call signs
- How to make a call on a radio
- Proper radio use techniques

Instructors

TBA

**TRACK 5
SHELTER OPERATIONS TRAINING**

This training will teach you how to staff a shelter during disaster response

Instructors

The American Red Cross

**TRACK 5
RESPONSE TO MASS VIOLENCE**

This training will teach you how to respond to a mass violence incident.

Instructors

Rich Hampton, Collier County (FL) Sheriff's Department

**TRACK 5
CERT TABLETOP EXERCISE**

FEMA will work with the State of Florida to design a CERT Table Top exercise specifically for the conference.

Facilitators

FEMA Exercise and Training Team

**TRACK 6
CERT BASIC**

The CERT Basic Curriculum is classroom based and instructor-led training. There are nine modules spanning approximately 20 hours of training:

- Unit 1 - Disaster Preparedness (2hr 30mins);
- Unit 2 - Fire Safety and Utility Controls (2hr 30mins);
- Unit 3 - Disaster Medical Operations part 1 (2hr 30mins);
- Unit 4 - Disaster Medical Operations part 2 (3hrs);
- Unit 5 - Light Search and Rescue Operations (2hr 30mins);
- Unit 6 - CERT Organization (1hr 45mins);
- Unit 7 - Disaster Psychology (45mins and up to 30 additional minutes of video);
- Unit 8 - Terrorism and CERT (1hr 30mins); and
- Unit 9 - Course Review and Disaster Simulation (2hr 30mins).

Participants are taught and will practice the following skills:

- Fire suppression;
- Cribbing;
- Medical Triage; and
- Search and Rescue.

Instructors

TBA